

Coach parties and groups are very welcome. All our trips include an entertaining live commentary and the Belle of the Broads is very well equipped to ensure the comfort and enjoyment of your guests. Please ensure that your customers are aware of the following procedures that we have put in place for their safety.

Please complete this booking form and email to [groups@broads.co.uk](mailto:groups@broads.co.uk). We will require one form per trip booked. Please call us to discuss your requirements on 01603 782207.



|   |   |  |
|---|---|--|
| Contact Name  |   |  |
| Company / Group   |   |  |
| Address   |   |  |
|   |   |  |
|   |   |  |
| Postcode  |   |  |
| Tel:  |   |  |
| Mobile:   |   |  |
| Email:  |   |  |
| Trip Date   |   |  |
| Your trip time, duration & price  | 11:30 for 1.5 hours @ £12.50 per adult  |  |
|   | 14:30* for 2 hours @ £14.50 per adult   |  |
| * During the summer holidays the afternoon trip will start at 2pm for 2 hours   |   |  |
| Type of group   |   |  |
| Approx no. in group   |   | Numbers must be confirmed 7 days before trip |
| Group Discounts apply to 20+ people   | 15% discount when paid 7 days in advance.<br>10% discount if paid after (subject to account approval) |  |
| I declare that I am over 18 years of age and agree this booking is made in accordance with the booking conditions below.. |   |  |
| I agree to be held responsible for the cost of the trip in accordance with the booking conditions below.                  |   |  |
| Signature   |   |  |
| Date  |   |  |



Our seats are sold per person and without enforced social distancing. You can expect to sit near or next to other people whom you may not know.



You will choose your own seats when you board and movement around the boat will not be restricted.



To help prevent the spread of infection, we strongly recommend that you wear a face covering inside and whilst moving around the boat.



We have a licensed bar on board for light refreshments – we actively encourage you to use contactless payments whilst on board.



Allow extra time for boarding and follow the information given by our staff. Please have your ticket / ready for inspection when boarding.



Please use the hand sanitisers before entering the waiting / boarding area.



One wheelchair is allowed on the Belle of the Broads. These must be booked in advance.

### Booking Conditions:-

**Booking:** Must be made at least 14 days in advance. Any space left will be opened up to public sales 7 days prior to the trip. Bookings are not confirmed until you have received a written confirmation from us via email.

**Group numbers:** Must be confirmed 7 days in advance and your invoice will match the numbers given at this time.

**COVID-19:** You must make sure that your group is aware of our passenger information and are prepared to wear face coverings whilst on board if required.

**Risk Assessment:** This must be done prior to your trip and made available to us on request.

**Payment:** To be paid in full by card 7 days prior to trip. To pay after the trip you must have an approved account with us and agree to pay for all tickets confirmed 7 days before.

**Booking Cancellation:** Unless the booking is cancelled 7 days prior to the trip date, you will be responsible for the payment in full.

**Unsuitable Parties:** The management reserves the right to refuse admission to the boat of any person or persons as they see fit.

**Injury or Damage:** The management is not liable for death personal injury or loss or damage to you or your property: (including any vehicles in the car park)

**Alterations:** The management reserves the right to cancel or change the times of the trip in the event of unsuitable weather conditions, repairs being needed, flooding or any other unavoidable cause.

**Broads Tours:** The Bridge, Wroxham, Norfolk, NR12 8RX is a trading division of Norfolk Broads Direct Ltd.