

Coach parties and groups are very welcome and we hope that we can work with you to find a way of looking after your group safely.

In order to operate our trips during 2020 we have had to make quite a few changes and we will continue to take bookings and operate under the same restrictions for 2021. All group bookings will be onboard the Belle of the Broads.

We have adapted our boats to allow for social distancing and this will have an impact on how you book your tickets for your group. Groups will now have to book space for a social bubble rather than tickets per head. Discounts start at a minimum number of 15.

Please note: It is mandatory to wear face coverings onboard, unless you have a

medical condition that prevents you from doing so or are under 11 years old.

All trips include an entertaining live commentary and the Belle of the Broads is very well equipped to ensure the comfort and enjoyment of your guests.

Light refreshments will be served on board via table service only. We have also introduced contactless payments on the trips and we actively encourage you to use this method whilst on board.

We can't wait to welcome you back to enjoy our trips and would like to let you know that we have increased the time for boarding to 30 minutes prior to the trip departing.

Please call us to discuss your requirements on 01603 782207.



Please ensure that your customers are aware of the following procedures that we have put in place for their safety.



Our passenger boats have been adapted to allow for social distancing and tickets are now sold as space.



Face coverings are mandatory for all those over the age of 11 years old. These can be removed to eat or drink, to take medication or for those who are caring for others in their own party.



Allow extra time for boarding and follow the information given by our staff. Please have your ticket / token ready for inspection when boarding.



Please use the hand sanitisers before entering the waiting / boarding area.



Please maintain a social distance of 1m+. Please observe and respect the social bubbles of other guests.



Please remain seated during the trip unless accessing the toilets and stay within the designated walkways.



Table service only. A menu is in your seating area and staff will come to you to take your order. Contactless payment is preferred.



We are unable to take pushchairs / walkers on board at this time. There is a locked pushchair storage area available. Items are left at the owner's risk.



Only one wheelchair is allowed on the Belle of the Broads. This must be booked in advance and is on the top deck.

Please complete this booking form and email to **groups@broads.co.uk**. While we are operating with reduced occupancy and social distancing we will require one form per trip booked.

Please tick the space that you require for your group. Only use **ONE** column for your trip ie 1.5 hr or 2 hr trip.

Contact Name	
Company / Group	
Address	
Postcode	
Tel:	
Mobile:	
Email:	

Trip Date	
Time of Trip & Duration	11:30 - 1.5 hours <input type="checkbox"/> (please tick)
	14:30 - 2 hours <input type="checkbox"/> (please tick)
Type of group	
Approx no. in group	
0-14 people	No discount
15-29 people	10% Discount
30+ people	15% Discount
I declare that I am over 18 years of age and agree this booking is made in accordance with the booking conditions overleaf. I agree to be held responsible for the social distancing measures and the cost of the trip in accordance with these conditions. I have filled in the details for test and trace overleaf.	
Signature	
Date	

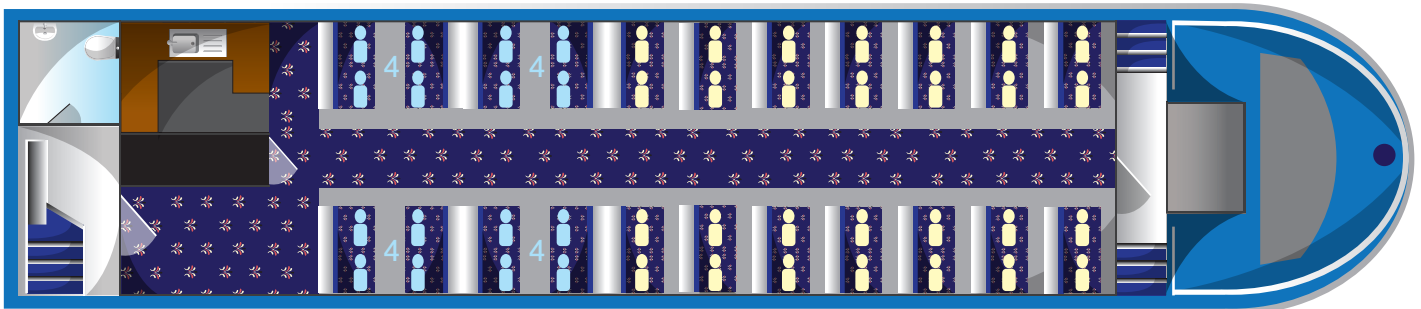
Space for	Deck location	1.5 hour trip	2 hour trip
up to 2	Bottom (Restricted view)	£22 <input type="checkbox"/>	£25 <input type="checkbox"/>
up to 2	Bottom (Restricted view)	£22 <input type="checkbox"/>	£25 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
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up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Bottom	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Top Forward	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Top Aft	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>
up to 2	Top Aft	£24 <input type="checkbox"/>	£28 <input type="checkbox"/>

Up to 3	Top Forward	£31 <input type="checkbox"/>	£36 <input type="checkbox"/>
Up to 3	Top Forward	£31 <input type="checkbox"/>	£36 <input type="checkbox"/>
Up to 3	Top Forward	£31 <input type="checkbox"/>	£36 <input type="checkbox"/>
Wheelchair + 2	Top Aft	£29 <input type="checkbox"/>	£34 <input type="checkbox"/>

Up to 4	Bottom	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>
Up to 4	Bottom	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>
Up to 4	Bottom	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>
Up to 4	Bottom	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>
Up to 4	Top Forward	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>
Up to 4	Top Forward	£39 <input type="checkbox"/>	£44 <input type="checkbox"/>

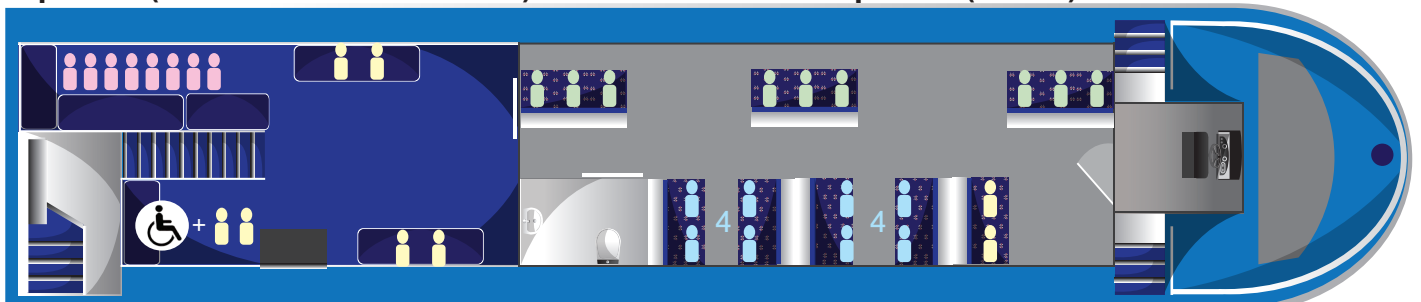
Up to 8	Top Aft	£66 <input type="checkbox"/>	£77 <input type="checkbox"/>
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Bottom deck



Top deck (outside but under cover)

Top deck (inside)



In order to comply with current government Test & Trace regulations we will need one name and telephone number per social bubble within your group.

Lead name	Tel: No

Booking Conditions:-

Booking: Must be made at least 14 days in advance. Any space left will be opened up to public sales 10 days prior to the trip. Bookings are not confirmed until you have received a written confirmation from us via email.

COVID-19: You must make sure that your group is aware of our passenger information and are prepared to wear face coverings whilst on board and adhere to social distancing. It is your responsibility to make sure you book enough space to allow for social bubbles within your group.

Test & Trace: We will require a lead name and contact number per social bubble within your group. Details to be given overleaf.

Risk Assessment: This must be done prior to your trip and made available to us on request.

Payment: To be paid in full by card 14 days prior to trip.

Booking Cancellation: Unless the booking is cancelled 14 days prior to the trip date, you will be responsible for the payment in full.

Unsuitable Parties: The management reserves the right to refuse admission to the boat of any person or persons as they see fit.

Injury or Damage: The management is not liable for death personal injury or loss or damage to you or your property: (including any vehicles in the car park)

Alterations: The management reserves the right to cancel or change the times of the trip in the event of unsuitable weather conditions, repairs being needed, flooding or any other unavoidable cause.

Broads Tours: The Bridge, Wroxham, Norfolk, NR12 8RX is a trading division of Norfolk Broads Direct Ltd.