

# Terms and Conditions of Day boat hire

Self-drive day boats and day cruisers are offered for hire by Norfolk Broads Direct Limited trading as Broads Tours.

All boats offered for hire are licensed by the Broads Authority and are operated in accordance with the Broads Authority's Day boat licensing code.

Boats are only hired to members of the public aged 18 years or over. There must be a minimum of two adults on all self-drive day boats and day cruisers. (At the discretion of Broads Tours, an adult with a child of 14 or more may be able to hire a dayboat.) No minor may control the boat without the direct supervision of an adult.

## **The stated maximum number of passengers must not be exceeded.**

Broads Tours reserves the right to refuse to hire a dayboat to any persons that it considers to be unsuitable to operate the boat, this includes people who are, or appear to be, under the influence of alcohol or drugs. The Broads Authority byelaws 1995 state that: 'A person shall not navigate a vessel whilst under the influence of drink or drugs to such an extent as to be incapable of taking proper control of the vessel'.

## **A security deposit will be taken from certain party groups, please see Day boat security deposit policy**

**Broads Tours is not liable for the death or personal injury to the hirer, or to any of the hirer's party, or for the loss or damage to the hirer's, or any members of the hirer's party's possessions unless it is caused by negligence on the part of Broads Tours.**

**Hirer's use the pontoons, quays and other landings on the Broads system entirely at their own risk.**

## **Broads Tours will:**

- Instruct the hirer how to operate the boat and the safety equipment on board.
- Ensure that the boat and its equipment are in a functional state during the hire and that there is enough fuel for a day's hire
- Ensure that hirer's take buoyancy aids for all persons on board. We insist that these are worn at all times by children and advise that these are worn at all times by adults.

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## The hirer will:

- Sign the Day Boat Acceptance Form, to acknowledge that all instructions on the safe navigation of the boat have been noted and understood
- Ensure that all members of the party conduct themselves in a manner which is consistent with the rules of navigation and take into consideration other users of the river
- Return the boat by the stated time and in the same condition in which it was hired

Hirers are instructed that boating can be dangerous and while Broads Tours has taken all reasonable care in the preparation of the vessel and in the provision of safety equipment, the hirer is responsible for both their own safety, the safety of third parties around them and for the safe return of the vessel.

## Hiring a standard dayboat

- Standard dayboats are available from 9am - 5:30pm and seat a maximum of 8 passengers
- A limited number of Standard Day Boats may be pre booked online or by telephone for a full day 9am – 5pm hire only. The remainder of the fleet will operate on a first come first served constant turnaround basis.
- Payments can be made by cash or card only
- During peak season the minimum hire will be two hours, please see dates on website

## Hiring a Day cruiser

- Day cruisers must be booked in advance for a 10am – 5pm full day only.
- Bookings can be made by telephone or online, full payment must be made on booking
- Refunds or transfers will not be permitted
- In the case of unavoidable mechanical breakdown, Broads Tours, will endeavour to provide an alternative boat. If this is not possible a full refund or transfer to an alternative date will be offered.

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- Day cruisers seat a maximum of 8 passengers

## Hiring a large electric boat

- Large electric day boats must be booked in advance for a 9am – 5pm full day only.
- Bookings can be made by telephone or online, full payment must be made on booking
- Refunds or transfers will not be permitted
- In the case of unavoidable mechanical breakdown, Broads Tours, will endeavour to provide an alternative boat. If this is not possible a full refund or transfer to an alternative date will be offered.
- Large electric dayboats seat a maximum of 11 passengers

## Hiring the Wheelchair accessible boat

- The wheelchair accessible boat may be booked in advance by telephone only. The suggested length of hire is 3 hours. Suggested hire times 10am – 1pm or 2pm – 5pm.
- Full payment must be made at the time of booking
- Refunds or transfers will not be permitted
- In the case of unavoidable mechanical breakdown, a full refund or transfer to an alternative date will be offered
- The wheelchair accessible boat has a suggested maximum capacity of 5 passengers

**Thank you for your cooperation in this matter.**

**We all hope that you enjoy your day on the Broads National Park.**

*[Please click here for our full Terms and Conditions.](#)*